

## **Frequently Asked Questions – Pulteney Grammar School OSHC**

### **1. What assistance has the government provided to OSHC services during the pandemic?**

From Monday 6 April 2020, the Federal Government have provided an interim funding model whereby Out of Hours School Care costs will be paid directly by the government until at least 30 June 2020.

### **2. Does this mean OSHC is free?**

The government has committed to meeting the costs of OSHC care until 30 June by directly funding services with 50% of what would usually be the cost of care. This payment is calculated on enrolled student numbers from the fortnight immediately prior to the 6 April.

### **3. Why do bookings help?**

Making bookings enables the school to staff OSHC as effectively and efficiently as possible. It also provides accessible data for government agencies in the event that actual numbers vary from estimated numbers and revisions of funding levels occur.

### **4. What will occur if I need to use the service for my child in an emergency situation, or if I am later than the 3.40pm supervised time?**

Children who are waiting at the school pick up area after 3.40pm will be taken to OSHC as per the usual routine. If the ratio of children to staff is outside of requirements, and additional staff cannot be drawn into the OSHC service, parents of those children taken to OSHC that afternoon without prior booking will be telephoned to arrange for collection. Under any emergency circumstances, Pulteney staff will ensure that your child is safe and supervised at all times. We ask for your ongoing assistance by informing us at any opportunity of your child's need for care and will endeavour to provide the service we can when sufficient notice is afforded.

### **5. Should I receive a fee statement?**

No. Until 30 June parents should not receive statements for the Before or After School Care service. If you do, please notify the school.

**Vancy Truong**

*Director of OSHC*